

Terms & Conditions of Agreement

These terms apply to all training courses run by Northern Sports Physio, Synergy Physio and Nichole Hamilton. By registering for a workshop you are agreeing with the following terms and conditions. These terms are correct at the time of printing, but are subject to alteration. If you have any questions about these terms please do not hesitate to contact us.

- 1) Payment** - Places are only confirmed on receipt of full payment. In most circumstances all payments received will be debited from your account within 5 working days. A receipt and confirmation will then be posted. Northern Sports Physio and Synergy Physio will not be held responsible for returned cheques due to insufficient funds being available in your account. Participants can request to be placed on a waiting list if a workshop is full. If a space becomes available, we will contact participants in the order they are on the waiting list via email and telephone.
- 2) Cancellation by you** - We will try to accommodate any changes in your circumstances but cannot guarantee that we will be able to do so.

 - a) Cancellations received more than 2 weeks before the workshop date have a \$50 admin fee.
 - b) Cancellations received less than 2 weeks prior to workshop date or if no notice is given or you fail to attend, full workshop fees are forfeited.

This applies to all cancellations. If you need to cancel your place on any workshop and you find a replacement participant we will charge you a \$50 administration fee. We will credit your account with the refund, less the administration fee. The replacement participant will need to pay for the course in full, (we cannot transfer credit from your account to theirs).
- 3) Cancellation by us** - If circumstances occur that force us to cancel a workshop you will receive a full refund of any course fees paid. We aim to give a minimum of 2 weeks' notice if cancelling a workshop. Northern Sports Physio and Synergy Physio are not held liable for any additional expenses you incur through cancelling the event e.g. travel and/or accommodation expenses.
- 4) Limit of liability** – Northern Sports Physio and Synergy Physio are only liable up to the cost of your workshop. We cannot be held responsible for damage and/or loss to your personal possessions. We are also not liable for failure in carrying out the contract if the failure is due to the action of a third party or the action of the participant. We work with a number of other venues and cannot be held liable for any damages, losses or inconveniences resulting from them.
- 5) Your responsibilities** - You accept that this workshop has a practical component which if applied inappropriately may involve elements of risk or discomfort. By agreeing to these terms and conditions you take personal responsibility for your own actions. Northern Sports Physio and Synergy Physio take no responsibility for damage or injury caused to you or by you as a result of participation. It is your responsibility to ensure you have professional liability insurance to cover you for your attendance at the workshop. It is your responsibility to ensure that you tell us of any medical conditions or dietary requirements at the time of booking. You must be physically able to partake in the course and if you do have any injuries, discomfort or prior knowledge that is relevant to any activities being performed it is your responsibility to make those known. You must at all times work within your own ability and scope of practice. We reserve the right to refuse your acceptance on a course if we feel it is outside your scope of practice.
- 6) Privacy** - We will not pass on your personal details to any third party.